



Accident Assistance

If you have been unfortunate to have had an accident, we are there to help you get back on the road ASAP with minimal fuss. We can assess your damaged vehicle to assist you in the most economical method of repairing your vehicle.

If you don't want to make a claim on your policy and are not at fault in the accident we can advise you on the best method to settle your claim.

To assist you we have listed the following details you will need from your accident:

If possible take photo's of the accident scene with your mobile phone.

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| Other drivers Name or Names | | |
| Address of other drivers | | |
| Contact Ph number of all drivers involved | | |
| Drivers licence details of other drivers | | |
| Name of Insurance Companies of all drivers involved | | |
| Registration numbers of all vehicles involved | | |
| Take note of road your were driving along | | |
| Names of any witnesses to the accident | | |
| Name of your Insurance Company | | |

DO NOT ADMIT LIABILITY

If your vehicle is not drivable you will need to ring Accident Allocation on 13-11-13 to arrange a tow truck to collect your vehicle. Stay with your vehicle until the tow truck arrives, tell the tow truck driver the vehicle must go to Acclaim Accident Repairs.

Remember it is your vehicle and the tow company must take it to where you want it to go.